



**ADDENDUM 5**  
**March 22, 2023**

To Respondent of Record:

This addendum, applicable to project referenced above, is an amendment to the RFCSP and as such will be part of and included in the Contract Documents. Acknowledge receipt of this addendum by entering the Addendum number and issue date on the space provided in submitted copies of the Respondent Questionnaire.

**RESPONSES TO QUESTIONS**

- Question:** Section 2.1.14.4 – Can this standard be converted to a percentage (i.e. 1 percent of meter installations). Can you provide a defined list of any error that would be considered for mandatory retraining (i.e. meter leak at connection, meter reading, backwards meter, etc.). We ask only because a single occurrence is an extremely high threshold.

**Response:** SAWS' intent behind this requirement is to emphasize that the EPI vendor needs to have processes that emphasize a high focus on training and quality audit processes that ideally result in no installation errors. The standard is based on errors that SAWS has identified, meaning they passed all EPI QA controls as per the specifications. Respondents may raise this as an exception to their proposals for consideration by SAWS.
- Question:** Section 2.1.14.5 – Can this standard be converted to a percentage (i.e. 1 percent of meter installations). A second error could otherwise occur for a installer that may install thousands of meters and they could be removed from the project.

**Response:** Please refer to response to question 1 of this Addendum.
- Question:** Section 2.7.4, are we required to have a team of techs surveying the routes before installation?

**Response:** Please refer to Section 2.7.4 of the SOW Preinstallation Inspections Requirements. Yes, SAWS expects that the EPI Vendor will assign individual(s) to perform these pre-installation inspections in accordance with the Specification.
- Question:** (Ref: pg. 33, "Appendix 8 – EPI SOW and Specifications\_Add1\_2.7.23" / 2.7.4 Pre-Installation Inspection Requirements) It is our understanding that the Contractor is to provide a separate crew, working in front of the installation personnel, to perform the pre-installation inspection service requirement. Please confirm.

**Response:** Please refer to response to question 3 of this Addendum
- Question:** (Ref: "Addendum 4\_Final and Posted\_3.15.23" / Q&A #37) Please provide supporting details and documentation regarding "SAWS outdoor test lab", including "Operator's Manual" (if available), a picture(s) of the test lab, plus the average time required on-site to perform said test.

**Response:** The SAWS outside test lab is located at our Eastside Service Center, 3930 E Houston, 78220. The outdoor test lab was created for SAWS to test meter and module hardware and firmware updates. It was designed to simulate real world scenarios and is comprised of multiple active meter setups, 5/8" thru 1" as may be encountered in the field. Due to its design, it has proven useful in training installers.

SAWS is not requiring the use of this facility but is merely offering its use. At the sole option of the EPI Vendor, the use of this facility may supplement their suggested EPI training program. There is no operator's manual and there is no required average time required on-site.

A picture of the SAWS Outside Lab is provided in this Addendum.

6. **Question:** It is our understanding that SAWS will provide the majority of material required to facilitate the meter exchange, including gaskets recommended by the metering manufacturer. Will SAWS also be providing nuts, bolts, or couplings that may be required during time of installation as well?

**Response:** Yes, SAWS will be providing all necessary equipment with regards to nuts, bolts, gaskets, flanges and flange couplings for meter installs.

**END OF ADDENDUM 5**

This Addendum is **three (3)** pages with attachments, in its entirety.

ATTACHMENT:  
SAWS Outside Lab

## SAWS OUTSIDE LAB

